



Willow Therapy Tring

Facebook business page: Willow Therapy Tring

Mobile: 07979814007 Telephone: 01442463939 Email: becky@willow-therapy.com

COVID AGREEMENT – IN PERSON SESSIONS

Government Guidelines

During the COVID pandemic, I will be following the Government advice on how to stay safe. Should this advice change (whether nationally or locally), this may result in short term changes to my practice. At all times, Government advice will supersede anything in this contract.

Face coverings

Face coverings are required for indoor public spaces where social distancing is not possible. For this reason, I would ask that you wear a covering when entering and leaving the counselling room. Once we are both seated, you may remove the covering if you wish. Please let me know if you are exempt from wearing a face covering.

Further information on face coverings (including details of exemptions) can be found here:

<https://www.gov.uk/government/publications/face-coverings-when-to-wear-one-and-how-to-makeyour-own/face-coverings-when-to-wear-one-and-how-to-make-your-own>

Things I'm doing to keep you safe

I have introduced a number of measures in order to provide a safe environment for you.

All staff are vaccinated and carry out regular covid testing in accordance with government guidelines

- Counselling chairs have been set 2 meters apart, to allow for social distancing.
- After each session, all contact surfaces will be disinfected.
- I will no longer provide any tissues.
- I will now provide water in cardboard disposable cartons that clients take away.

In order to keep a safe environment, this is what I require from you:

- Sanitise your hands upon entry
- Do not touch the door handles, I will open the door for you
- Keep your belongings with you
- You are welcome to bring your own drinks and tissues, but please take any waste away with you



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Facilities

The toilets are shared for the whole building and you need to use the communal stairs and hallway to access them. I cannot guarantee the sanitisation procedures for the shared areas.

Symptoms

In the event that either you or I (or anyone in our households) develops symptoms, you should not attend the session in person. Where possible, the session will be changed to a remote method. I will give you as much notice as possible in this case, and I would ask that you do the same.

Communication

Should you need to contact me at short notice, the best way is to call – 07979 814007. Less urgent enquiries can be emailed to becky@willow-therapy.com. Please note, I will not reply over weekends or bank holidays (other than by prior arrangement).

Please confirm your preferred contact details:

To complete

Track and Trace

Should I test positive for coronavirus, I may have to disclose people whom I've had close contact with, to the NHS. If I am required to do so, I will provide your name and contact number, no information around the nature of our contact will be provided.

Should you test positive, I am happy for you to provide my name and phone number to the NHS tracers.

Consent

Please sign below to show you consent to this agreement.

To complete

Client's signature: _____

Counsellor signature: _____

Date: _____

Updated Sept 2021